

- 3.9.3** The institution provides services supporting its mission with qualified personnel to ensure the quality and effectiveness of its student affairs programs. (**Qualified Staff**)

### Judgment of Compliance

Compliance

### Narrative

The Albany State University's Division of Enrollment Management and Student Affairs (EMSA) is a core component of the University whose overarching objective is to provide the full range of nonacademic, programmatic support that effectively and consistently complements the University's scholarship goals. Consistent with this objective, EMSA affords ASU's student body both organizational and individual avenues that allow each student myriad opportunities for personal pursuits as well as group involvements. EMSA's ultimate success is measured in the number of graduates equipped with the self-confidence and social skills that would allow them to seamlessly integrate into a complex and dynamic society.

Key to the Division's successful operation is a professional staff comprised of a mix of veteran administrators and newcomers to the ASU family. All EMSA staff members share a commitment to professional standards and student development, and their efforts underlie the Division's successes and resolve to continue its growth and development. Please see the Division's organizational chart [\[1\]](#) for a delineation of personnel classifications and reporting lines. The following discussion provides profiles of EMSA's division and departmental administrators. In addition, a roster of division staff is provided.

- Valencia Price, the Vice President of Enrollment Management and Student Affairs with more than 30 years experience is a noted admissions and enrollment strategist with previous experience in admissions at Albany State University. Her extensive career in higher education began in 1977 at Knoxville College as first a recruiter, and later as Coordinator of Recruiter and Director of Admissions. 1983 when she served as the Coordinator of Special Recruitment at the University of Maryland (College Park), followed by 3 years at The University of Miami (Florida); 12 years as Assistant Dean of Admissions and Dean of Enrollment Management at Nova Southeastern University (Florida); and 4 years at Tennessee State University (Tennessee). She has served as a consultant at a number of institutions. She has an earned doctor in Higher Education and Administration, masters in Counseling Psychology, and bachelors in Psychology.
- Cleveland James, the Director of Recruitment and Admissions has a bachelor's degree in Sociology, and masters in Guidance and Counseling. He has 20 years of experience in Admissions and 10 years in student affairs. He has a master in Guidance and Counseling, and Bachelors in Sociology. The Director attended the Harvard University and College Board Summer Institute on College Admissions. He has recognized expertise in recruitment and admissions evidenced by his service as a keynote speaker and service on panels at professional meetings as well as his having conducted over 100 workshops at

post secondary institutions and organizations. He continues his growth in expertise through professional involvement including memberships in The American Association of Collegiate Registrars and Admissions and from 2002 until present has served as chair of the Black Caucus of this organization, and The National Association for College Admission Officers (Mr. James has been reassigned).

- Gloria Williams, the Director of Career Services is a long-term employee of Albany State University, having spent 26 years at the institution. Her experience also includes 4 years spent in Florida. She holds a bachelors degree in Business Administration, Masters of Education in Student Personnel and Higher Education. She has received numerous awards and recognitions. She expands her expertise and knowledge of career services through her professional involvement which consists of membership in American College Personnel Association, charter member of Experience Georgia, board member and committee chair of Georgia Association of Colleges and Employers, past president of Georgia Careers Consortium, member of Georgia College Personnel Association, Georgia Department of Labor YMTF Advisory Board, Georgia Experiential Education Network, National Association of Colleges and Employers, National Association of Student Affairs Professionals, Ritz Cultural Center, and Southeastern Association of Colleges and Employers. She has received a number of awards including, Youth Motivation Task Force Appreciation Award 2000, and 2002, 2003 Michael Thurmond Youth Motivation Task Force Award, and the 2007 Black Youth and Entrepreneurship Award.
- Stephanie Harris-Jolly, the Director of Counseling, Testing, and Disability is a licensed professional counselor and holds a certification in college crisis response. She has 30 years experience in counseling, 25 years in student development in higher education, and is an adjunct professor in the School Counseling Program. The Director has an earned doctorate in School Psychology and Counseling, masters in Guidance Counseling, and bachelors in Psychology. Dr. Harris-Jolly maintains her expertise and current knowledge through her professional involvement which includes a secretarial position in the National Association of Student Affairs Professions, membership in Licensed Professional Counselor of Georgia Association, Counseling Centers Directors Association, American Counseling Association, Georgia College Counseling Association, and Georgia Ahead. She has served as a consultant and presented at a number of workshops and seminars. She has received a number of awards.
- Brenda Williams, the Director of Health Services has been employed at the University for 28 years. She is an assistant professor of Nursing at Albany State University. She holds a bachelors degree in nursing, and a masters in Adult Health Nursing-Teaching. Her professional experience includes assistant professor of nursing, Lt. Commander Naval Reserves Nurse Corp training officer, director of nursing service, critical care nurse, and staff and charge nurse. The director holds certification as a registered nurse, and HIV Counseling and Testing.

Staff in the Health Services includes:

- Vicki Bridges Phillips  
Registered Nurse, Certified Family Nurse Practitioner  
Doctor of Nursing Practice – Medical College of Georgia (in progress)  
Masters of Science - Nursing  
Bachelor of Science - Nursing  
Licensed Practical Nurse  
35 years of experience
  
- Clarence Calhoun  
Doctor of Medicine  
Consulting Physician  
Board Certified with the American Board of Surgery  
Certifications: Fellow American College of Surgeons  
Fellow International College Surgeons  
Fellow Southeastern Surgical Congress  
Staff Physician at Phoebe Putney Memorial Hospital  
Palmyra Medical Center  
Chief Resident Jackson Health Educational Program –  
University of Florida
  
- Roberson Brown, the Chief of Police has 29 years of experience as a police officer. His experience includes that of a police office street patrol, police officer k-9 handler, police sergeant, police lieutenant, and major of police. He has received certificates in Basic Law Enforcement, Firearms Certificate-Police Sharpshooter, Expandable Baton and Chief Executive Training Class. He maintains and expands his expertise through his professional involvement in the National Organizations of Black Law Enforcement Executives, International Association of Chief of Police and the National Forum of Black Public Administration. His awards consist of Superior Work Performance Commendations and an Administrative Excellence Award.
  
- Gwinetta Trice, the Director of Student Life and Activities has 17 years of experience in student life/student activities/student affairs leadership development. She has certification in Basic Judicial Track, and Advance Judicial Track. She holds a bachelor in Office Administration, and masters in Business Education. She maintains and expands her expertise through her professional involvement which includes activities in the Albany, GA Pan-Hellenic Council, American Association of University Women, Association of Student Judicial Affairs, Career Women in Albany, Donald D. Gehring Training Institute, National Association of Student Affairs Professionals, and National Association of Student Personnel Administration.
  
- Bonisha Townsend, the Director of Housing and Residence Life has over 5 years experience in Student Affairs and/or housing and residence life, 7 years marketing in student services; and 5 years in property management. She holds certification in fire safety, CPR, and certified as a marketing professional. The Director holds a bachelors degree and is presently pursuing a master's degree in Business Administration/Marketing. She maintains her knowledge and expertise through professional involvement including being a member of The Association

of Colleges and Universities Housing Officers-International, National Association of Student Affairs Professional, and Georgia Housing Officers. She has presented at national meetings as well as conducted training workshops at Albany State University. Additionally, she has received a number of awards and certificates including National Engineering & Environmental Laboratory Fellowship Award, Entrepreneurial Technology Apprenticeship, 2003 Best Shopping Center Sponsorship and Alternative Revenue, Recognized in USE and Information Technology Magazine as “Rising Star in Government”, “Rising Star in Technology”, New Manager Orientation, and Marketing I Certificates.

### **Supporting Documentation**

- [1] [Enrollment Management and Student Affairs Organizational Chart](#)